



MALAYSIAN STANDARD

MS ISO 9000:2015

Quality management systems - Fundamentals and vocabulary (Second revision)

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Committee representation

The Industry Standards Committee on Quality Management and Quality Assurance (ISC Y) under whose authority this Malaysian Standard was adopted, comprises representatives from the following organisations:

Construction Industry Development Board Malaysia
Department of Standards Malaysia
Federation of Malaysian Manufacturers
Institute of Quality Malaysia
Malaysia Productivity Corporation
Malaysian Agricultural Research and Development Institute
Malaysian Association of Standards Users
Malaysian Institute of Chemistry
Malaysian International Chamber of Commerce and Industry
Medical Device Authority, Ministry of Health Malaysia
National Pharmaceutical Control Bureau
Science and Technology Research Institute for Defence
SIRIM Berhad (National Metrology Laboratory)
SIRIM Berhad (Secretariat)
SIRIM Berhad (Standards Research and Management Centre)
SIRIM QAS International Sdn Bhd
The Electrical and Electronics Association of Malaysia
The Institution of Engineers, Malaysia
Universiti Utara Malaysia

The Technical Committee on Quality Management and Quality Assurance - TC 2 on Quality Systems which recommended the adoption of the ISO Standard as Malaysian Standard consists of representatives from the following organisations:

Construction Industry Development Board Malaysia
Department of Standards Malaysia
Federation of Malaysian Manufacturers
Institute of Quality Malaysia
Malaysian Administrative, Modernisation and Management Planning Unit
Malaysian International Chamber of Commerce and Industry
Science and Technology Research Institute for Defence
SIRIM Berhad (Secretariat)
SIRIM QAS International Sdn Bhd
Universiti Utara Malaysia

National foreword

The adoption of the ISO Standard as a Malaysian Standard was recommended by the Technical Committee on Quality Management and Quality Assurance - TC 2 on Quality Systems under the authority of the Industry Standards Committee on Quality Management and Quality Assurance.

This Malaysian Standard is identical with ISO 9000:2015, *Quality management systems - Fundamentals and vocabulary*, published by the International Organization for Standardization (ISO). However, for the purposes of this Malaysian Standard, the following apply:

- a) in the source text, "this International Standard" should read "this Malaysian Standard";
and
- b) the comma which is used as a decimal sign (if any), to read as a point.

This Malaysian Standard cancels and replaces MS ISO 9000:2005, *Quality management systems - Fundamentals and vocabulary (First revision)*.

Compliance with a Malaysian Standard does not of itself confer immunity from legal obligations.

NOTE. IDT on the front cover indicates an identical standard i.e. a standard where the technical content, structure, and wording (or is an identical translation) of a Malaysian Standard is exactly the same as in an International Standard or is identical in technical content and structure although it may contain the minimal editorial changes specified in clause 4.2 of ISO/IEC Guide 21-1.

Foreword

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The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

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The committee responsible for this document is Technical Committee ISO/TC 176, *Quality management and quality assurance*, Subcommittee SC 1, *Concepts and terminology*.

This fourth edition cancels and replaces the third edition (ISO 9000:2005), which has been technically revised.