



MALAYSIAN STANDARD

MS ISO 9001:2015

**Quality management systems - Requirements
(Second revision)
(ISO 9001:2015, IDT)**

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Committee representation

The Industry Standards Committee on Quality Management and Quality Assurance (ISC Y) under whose authority this Malaysian Standard was adopted, comprises representatives from the following organisations:

Construction Industry Development Board Malaysia
Department of Standards Malaysia
Federation of Malaysian Manufacturers
Institute of Quality Malaysia
Malaysia Productivity Corporation
Malaysian Agricultural Research and Development Institute
Malaysian Association of Standards Users
Malaysian Institute of Chemistry
Malaysian International Chamber of Commerce and Industry
Medical Device Authority, Ministry of Health Malaysia
National Pharmaceutical Control Bureau
Science and Technology Research Institute for Defence
SIRIM Berhad (National Metrology Laboratory)
SIRIM Berhad (Secretariat)
SIRIM Berhad (Standards Research and Management Centre)
SIRIM QAS International Sdn Bhd
The Electrical and Electronics Association of Malaysia
The Institution of Engineers, Malaysia
Universiti Utara Malaysia

The Technical Committee on Quality Management and Quality Assurance - TC 2 on Quality Systems which recommended the adoption of the ISO Standard as Malaysian Standard consists of representatives from the following organisations:

Construction Industry Development Board Malaysia
Department of Standards Malaysia
Federation of Malaysian Manufacturers
Institute of Quality Malaysia
Malaysian Administrative, Modernisation and Management Planning Unit
Malaysian International Chamber of Commerce and Industry
Science and Technology Research Institute for Defence
SIRIM Berhad (Secretariat)
SIRIM QAS International Sdn Bhd
Universiti Utara Malaysia

MS ISO 9001:2015

National foreword

The adoption of the ISO Standard as a Malaysian Standard was recommended by the Technical Committee on Quality Management and Quality Assurance - TC 2 on Quality Systems under the authority of the Industry Standards Committee on Quality Management and Quality Assurance.

This Malaysian Standard is identical with ISO 9001:2015, *Quality management systems - Requirements*, published by the International Organization for Standardization (ISO). However, for the purposes of this Malaysian Standard, the following apply:

- a) in the source text, "this International Standard" should read "this Malaysian Standard";
- b) the comma which is used as a decimal sign (if any), to read as a point; and
- c) reference to International Standards should be replaced by corresponding Malaysian Standards as follows:

| <u>Referenced International Standards</u> | <u>Corresponding Malaysian Standards</u> |
|--------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|
| ISO 9000:2015, <i>Quality management systems - Fundamentals and vocabulary</i> | MS ISO 9000:2015, <i>Quality management systems - Fundamentals and vocabulary</i> |

This Malaysian Standard cancels and replaces MS ISO 9001:2008, *Quality management systems - Requirements (First revision)*.

Compliance with a Malaysian Standard does not of itself confer immunity from legal obligations.

NOTE. IDT on the front cover indicates an identical standard i.e. a standard where the technical content, structure, and wording (or is an identical translation) of a Malaysian Standard is exactly the same as in an International Standard or is identical in technical content and structure although it may contain the minimal editorial changes specified in clause 4.2 of ISO/IEC Guide 21-1.

Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

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For an explanation on the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see the following URL: www.iso.org/iso/foreword.html.

The committee responsible for this document is Technical Committee ISO/TC 176, *Quality management and quality assurance*, Subcommittee SC 2, *Quality systems*.

This fifth edition cancels and replaces the fourth edition (ISO 9001:2008), which has been technically revised, through the adoption of a revised clause sequence and the adaptation of the revised quality management principles and of new concepts. It also cancels and replaces the Technical Corrigendum ISO 9001:2008/Cor.1:2009.